My daily records

Daily Records

Total Calls -

Billing Calls -

Tech Calls -

Agent Transfer -

No service -

Sales Calls -

Sales -

TV -

Reactivation -

A/c no's –

https://www.vmedia.ca/en/cart/csr#/

https://www.cogeco.ca/en/contact/shopping

http://www.videotron.com/residential/internet/residential-internet#/check-service-availability

https://www.rogers.com/consumer/support/moving-your-services

https://www.interaction.bell.ca/auth/login?LOCALE=en\_US

<https://www.canadapost.ca/cpo/mc/personal/postalcode/fpc.jsf>

* 9/16/18
  + 6043750307

CX ASK TO CALL BACK BECAUSE HE CHANCE THE PHONE NUM

* + 5146430637

INTERNET 19.95

TV – COMPLET X

BUY MODEM TO A SHOP

2-10591 RUE J.-J.-GAGNIER  
MONTRÉAL QC   H2B3A3

NUM WITH BELL: (514) 757-0437

PROULX J

PHILIPPE HEINE

INSTALLATION FOR SEPT. 24 AU OCT. 1

[heine.philippe@gmail.com](mailto:heine.philippe@gmail.com)

4530913114401024 03/21 171

6-12345 AV ROLAND-PARADIS  
MONTRÉAL QC   H1E 6X9

5.36 / 19.95 +1

Détails de la transaction

|  |  |
| --- | --- |
| Heure | sept. 16 2018 7:55 p.m. |
| n° Cmde | 20180916102509\_399\_399000296657 |
| Méthode | Carte de crédit |
| n° Aut | 7C707F3F2C3DD09E4F7C633D3514AE3F |
| n° Réf | 40942764504 |
| Montant | 5,36 $ |

* + 5144429102

Internet + phone

176 RUE ERNEST-AUBIN  
LAVAL QC   H7L5E6

Home: 4506225603

Cx is GEMS Tel

Cx will talk to his wife

Cx called for cable 60 + Phone

He would like to know what is pay the end of the month

* + 5148935624

George Ghanotak

506 RUE VALIQUETTE  
SAINTE-ADÈLE QC   J8B2M1

TV (BASE)+INT(DSL)

Cx do use the chapel often

[florencebois@simpatico.ca](mailto:florencebois@simpatico.ca)

[g\_hanosothia@hotmail.com](mailto:g_hanosothia@hotmail.com)

Cx will call back

* + 5147920660

JEAN CLAUDE BOU

28-8251 AV DE NEUVILLE  
ANJOU QC   H1J1Y1

CX WILL CALL BACK

* + 4388631665

503 CH BEAUSÉJOUR  
SAINT-ELZÉAR-DE-TÉMISCOUATA QC   G0L2W0

NA

* + 14147268

6132035365 – TRANSFER TO BILLING

* + 4389795622

Martin Picard

Trfs Billing Team

* + 8199608812

1438 RTE 116 O  
PRINCEVILLE QC   G6L4K7

CX WILL CALL BACK

* + 4388757273

2504-1188 AV UNION  
MONTRÉAL QC   H3B0E5

JOSEPH ZIBARA

[zibara@lawyer.com](mailto:zibara@lawyer.com)

4514011809945833 11/21 068

2004-100 RUE ANDRÉ-PRÉVOST  
VERDUN QC   H3E0C3

217.71 / 44.95

Détails de la transaction

|  |  |
| --- | --- |
| Heure | sept. 17 2018 3:41 a.m. |
| n° Cmde | 20180916181102\_399\_399000473142 |
| Méthode | Carte de crédit |
| n° Aut | 9753DF286C55EB9A04DCB712927355C5 |
| n° Réf | 40943608242 |
| Montant | 217,71 $ |

Daily Records

Total Calls -

Billing Calls -

Tech Calls -

Agent Transfer -

No service -

Sales Calls -

Sales -

TV -

Reactivation -

A/c no's -

* 09/17/2018
  + 8194244872

Annie Charest

[ANNIECHAREST2008@HOTMAIL.COM](mailto:ANNIECHAREST2008@HOTMAIL.COM)

530 RUE MARMEN, SAINT-DONAT-DE-MONTCALM, QC, J0T2C0

CANADA POST: 53A CH CHARETTE  
SAINT-DONAT-DE-MONTCALM QC   J0T 2C0

TV + VBOX (RENT) + CABLE40 + MODEM (CDA-RES FOR)

CX TALK TO FAMILY

* + 4385029804

HOME PHONE: 4507070939

7231 RUE RODRIGUE  
TERREBONNE QC   J7M1K6

SA

* + 5146607280

BAZO

SA

* + 4383957368

CX CALLED TO INFORM THAT SHE JUST PAY HER BILL

* + 4388358415

5-2530 BOUL CRÉMAZIE E  
MONTRÉAL QC   H2A1A1

Cadido

I CALL BACK THE CX FOR DSL6+ROUTER (FOR RENT)

* + 5148052085

4383921070 – Billing

* + 5145539293

Bashir Moutamar

Cx called to have his login detail with us.

* + 5143587360

CX CALLED TO CONFIRM THAT HE RECEIVE THE EQUIPEMENT.

* + 4388318315

1605 RUE DORION  
MONTRÉAL QC   H2K4A5

Yannick Mondion

[Yannick.fMondion@gmail.com](mailto:Yannick.fMondion@gmail.com)

CX CALLED TO CHECK AVAILABILITY

* + 514668574

156 BOUL GOUIN O  
MONTRÉAL QC   H3L1J5

CX WILL CALL BACK

* + 8197636659

Cedric

1482 CH DU LAC-FORTUNE  
ROUYN-NORANDA QC   J0Z1B0

NA

* + 418567994

Billing

* + 514-922-9107

Caroline

Billing

* + 5149123149

33 CH SCOTCH  
GRENVILLE-SUR-LA-ROUGE QC   J0V1B0

BELL: 6136326624

NA

* + 5147142531

590 1ER RANG  
VAL-ALAIN QC   G0S3H0

SA

* + 4385047726

I CALL BACK AT 17 TODAY

1-740 7E AV  
POINTE-AUX-TREMBLES QC   H1B4J3

CHAREST ELI

I CALL BACK AT 20 TODAY

I call back tomorrow 19h 09/22/18

* + 5143258120

4389296500

DOMFOAM

303-7482 RUE JOSEPH-MORIN  
MONTRÉAL QC   H1E0A9

SA

* + 4186317240

3-59 RUE PROULX  
AMQUI QC   G5J3G8

I CALL BACK ON 27/09/2018

TRIPLE (COGECO)

* + 5144512890

2373 RUE FULLUM  
MONTRÉAL QC   H2K3P3

SALOMON JEAN-LO

SA

* + 399000581792 – Billing
  + 5146074086 – I CALL BACK FOR THE NEXT SHIFT (FRIDAY 21)

12035 57E AV  
MONTRÉAL QC   H1E2M9

[Karim.blaskavitch@gmail.com](mailto:Karim.blaskavitch@gmail.com)

KARIM BLASKAVITCH

12035 57E AV  
MONTRÉAL QC   H1E2M9

* + 5142429202

202-6205 AV SOMERLED  
MONTRÉAL QC   H3X2B5

Cx will call back

* + 5143213587

4506656100 - 3310

Aliments Viau

8-12451 BOUL ROLLAND  
MONTRÉAL-NORD QC   H1G6C6

PIERRE MOISE

(514) 943-5285

5510290013765085 04/22 188

807-6445 BOUL HENRI-BOURASSA E  
MONTRÉAL-NORD QC   H1G6E3

81.35 / 52.95 +1

Détails de la transaction

|  |  |
| --- | --- |
| Heure | sept. 18 2018 3:24 a.m. |
| n° Cmde | 20180917175412\_399\_399000758209 |
| Méthode | Carte de crédit |
| n° Aut | 6738C57F1ADA2DD88F5DDE9F43A3B5DD |
| n° Réf | 40945782580 |
| Montant | 81,35 $ |

* + 4187198688 – billing
  + 4389212428

4184735854

Lucie bertolino

(438) 921-2428

385 AV RUEL  
QUÉBEC QC   G1E6A8

MATHIEU Poulin

4263701580244413 02/23 785

Détails de la transaction

|  |  |
| --- | --- |
| Heure | sept. 18 2018 5:01 a.m. |
| n° Cmde | 20180917193155\_399\_399000207726 |
| Méthode | Carte de crédit |
| n° Aut | 7B46BFBF818C36C466D0AD6235A0E85D |
| n° Réf | 40945979125 |
| Montant | 61,21 $ |

* + 5147466937

382 MARKEN CRT OSHAWA ON L1G2K1 –

call back on for FTTN 15 + TV

* + 4188710704

1432 RUE SAINT-VICTOR  
L'ANCIENNE-LORETTE QC   G2E3J9

CX WILL CALL BACK TOMORROW 9/22/18

* 9/21/2018
  + 6132221356

Cx called to cancel – tranf to billing

* + 4388856290 – transf to tech
  + 5147046931 – tech
  + 4185613106 – SA
  + 4504301765

Pelletier louis

* + 4185613106

774 RUE DU ROI  
QUÉBEC QC   G1K2X7

FTTN 25 / +39.95

Brigitte Paradis

[paradis\_brigitte@hotmail.com](mailto:paradis_brigitte@hotmail.com)

5160750029349979 10/20 553

## Détails de la transaction

|  |  |
| --- | --- |
| Heure | sept. 21 2018 8:51 p.m. |
| n° Cmde | 20180921112148\_399\_399000824483 |
| Méthode | Carte de crédit |
| n° Aut | 037E384B439253371FDE01C4F34F5D0D |
| n° Réf | 40953644501 |
| Montant | 51,57 $ |

* + 5142916929 – cx will call back
  + 819843672 – SA
  + 5147142531

168 RUE DES TULIPES  
SAINT-APOLLINAIRE QC   G0S2E0

SA

* + 5145125285

123 AV DRESDEN  
MONT-ROYAL QC   H3P3K1

* SA
  + 4182841517
  + 4182841517

1030 RANG SAINT-NICOLAS  
TROIS-RIVIÈRES QC   G9B7X9

NA

* + 5145163831

10667 BOUL SAINT-MICHEL  
MONTRÉAL-NORD QC   H1H 5H5

DONAL FLORVIL

[dodyval@yahoo.fr](mailto:dodyval@yahoo.fr)

4724090239794330 06/22 280

4960 AV ROSEDALE  
MONTRÉAL QC   H4V 2H2

## Détails de la transaction

|  |  |
| --- | --- |
| Heure | sept. 21 2018 11:26 p.m. |
| n° Cmde | 20180921135622\_399\_399000967472 |
| Méthode | Carte de crédit |
| n° Aut | 4D2C978732FBFF485D87DC440E3BE6CE |
| n° Réf | 40954031099 |
| Montant | 72,77 $ |

* + 8194482762

CATHERINE MARCH

1165 RUE BÉDARD  
TROIS-RIVIÈRES QC   G8Z3A8

SA

* + 8195741756

SA

* + 5797206833

Plouffe Denise

* Cx will call back
  + 5143264974

5633 BOUL LÉGER  
MONTRÉAL-NORD QC   H1G6J2

SA

* + 5148714612 – SA
  + 4505086139

LAMONT

41 RUE JEAN-DALLAIRE  
BLAINVILLE QC   J7C0A5

* + 5142132040

Cx will call back

* + 5149943582

Linda bell

Installation date too far

* + 4182747740

34 AV DU MOULIN  
SAINT-THOMAS-DIDYME QC   G0W1P0

Cx ask to call back tomorrow for cable40+ph

* + 4383936017 – billing